

800# Interlibrary Loan & Reference Backup Service



Interlibrary Loan

Don't have room for a large collection at your small Alaskan library? Want to help your patrons get what they need? Discover Interlibrary Loan! Interlibrary Loan is a library-to-library service that enables libraries to supplement their collections by borrowing materials from other libraries.

The 800# is housed within the Interlibrary Loan department of Anchorage Public Library. This toll-free service is available to all libraries in the state of Alaska who need assistance in providing interlibrary loan and reference services to their patrons. Anchorage Public Library's vast collection of books, DVDs, CDs, magazines, and newspapers is the primary source for 800# ILL materials. If the item your patron is requesting is not in our collection, the 800# staff will request your patron's item from another library, in or out-of-state, on your library's behalf.

Your library pays only return postage!

How to Contact the 800#

The 800# is staffed Monday through Friday from 11:00am-5:30pm, and Saturdays from 12:00pm-6:00pm. However, you can submit interlibrary loan or reference requests 24/7 by voicemail, email, or fax.

Phone: 1-800-261-2838

Email: apl800@muni.org

Fax: 907-343-2837

Due to the limited office hours of the 800# staff, and the limited hours of many small, rural libraries; it is important to always leave a detailed voicemail message with your name, your library's name, your patron's name, and the titles and authors of all requests. The more information you leave for the 800# staff, the faster your interlibrary loan will arrive at your library.

Want More Information?

Just give the 800# a call, or email apl800@muni.org to receive your free user guide!



Reference Assistance

The 800# service also provides backup reference assistance to all rural Alaskan libraries. If you are having difficulty finding the answer to your patron's question, the 800# staff and Anchorage Public Library's reference librarians are here to help get you pointed in the right direction.



Your library doesn't have what your patron wants...

Now what?

Contact the 800#!

The 800# Interlibrary Loan and Reference Backup Service is a library-to-library service housed in the Interlibrary Loan department at Anchorage Public Library, and funded by major grants from the Alaska State Library and the Institute of Museum and Library Services.

This service is designed to assist small, rural Alaskan libraries in providing Interlibrary Loan and reference services to their patrons. Interlibrary Loan can be very important to smaller libraries, where collections are often very limited. Books and movies, music, audio books, and articles are all available via Interlibrary Loan. Interlibrary Loan (or ILL for short) is a library-to-library service **only**, so do not give this contact information to your patrons, or have them contact the 800# directly.

1-800-261-2838

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Anchorage, AK 99503

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Provided by:



800# Service

