

## Appendix A

### *Alaska State Plan Goals and Activities*

**Goal 1:       Connectivity - Access to telecommunications.**

*Ensure that all Alaskan residents have affordable access to the telecommunications infrastructure for the delivery of information.*

**Priorities**

- *Identify and develop opportunities for libraries to participate in cost effective telecommunications networks.*
  
- *Develop programs which assist libraries in the following areas:*
  - planning and identifying hardware and software needs;*
  - identifying local providers and evaluating services;*
  - training library staff and parent agency personnel;*
  - establishing libraries as community information centers.*

**Activity 1.1**   *Explore current and alternative communications links to remote areas of Alaska. (FY98-FY02)*

**Activity 1.2**   *Encourage telecommunications providers to expand low-cost, high-speed access to additional communities in rural Alaska. (FY98-FY02)*

**Activity 1.3**   *Participate in FCC and APUC processes which effect communications access for libraries. (FY98)*

**Activity 1.4**   *Collaborate with statewide groups and consortiums to build and expand access to Alaska's online library catalogs and other bibliographic data bases. (FY98-FY99)*

**Activity 1.5**   *Assist libraries in 3 communities annually to acquire hardware and software to connect to SLED (Statewide Library Electronic Doorway) and the Internet. (FY98-FY02)*

**Activity 1.6**   *Provide training to libraries in identifying, assessing and evaluating automation/electronic access needs. (FY98-FY02)*

**Activity 1.7**   *Support and encourage school libraries to participate in statewide and districtwide programs to integrate technology into school curricula. (FY98-FY02)*

**Activity 1.8**   *Continue administration of MUSKOX as a communication tool for staff in Alaska's publicly funded libraries. (FY98-FY99)*

**Goal 2:            *Information - Access to worldwide sources of information, educational resources, research data, etc.***

*Ensure that all Alaskan residents have access to the wealth of cultural, and scientific information available in print, recorded, electronic text, multimedia and emerging formats.*

***Priorities***

- *Support of regional and statewide cooperative collection development activities and networks.*
- *Coordination of statewide resource sharing activities and improving linkages with systems outside Alaska.*

***Activity 2.1***    *Continue coordination of the Collection Development Committee of the SLED (Statewide Library Electronic Doorway) Advisory Board, in identifying Web sites and other resources which meet the information needs of Alaskans. (FY98-FY99)*

***Activity 2.2***    *Provide consultation and training to libraries in assessing and evaluating unique local collections for addition to WLN. (FY98)*

***Activity 2.3***    *Fund access to 800 number service for Reference and Interlibrary Loan. (FY98-FY02)*

***Activity 2.4***    *Identify and negotiate with database license holders to allow regional and statewide public access to resources through SLED. (FY98-FY99)*

***Activity 2.5***    *Develop and manage statewide use/licensing agreements for full text journals, and other informational databases and services. (FY98-FY99)*

***Activity 2.6***    *Provide consultation and assistance to libraries in accessing and evaluating electronic resources. (FY98-FY02)*

***Activity 2.7***    *Provide training opportunities designed to promote effective use of electronic tools for reference, bibliographic access and research to the staff of 10 libraries. (FY98-FY99)*

***Activity 2.8***    *Assess and evaluate current access to legal databases and information, and to develop a program to ensure access to these materials. (FY98-FY99)*

**Goal 3: Partnerships - Develop regional and multi-jurisdictional service strategies.**

*Explore the potential role of community partnerships and networks in the delivery of information services and encourage innovative and multidisciplinary/multi-jurisdictional approaches to meet the informational and educational needs of Alaskan residents.*

**Priorities**

- *Encourage libraries and other agencies to extend and enhance local library services through the development of regional and multitype service networks.*
- *Provide consultation and technical assistance to libraries in the development, improvement and operation of cooperative activities and networks.*

**Activity 3.1** *Monitor network development around the state and continue work toward cooperative arrangements with regional, university, state and municipal network providers. (FY98-FY02)*

**Activity 3.2** *Maintain an active role in local, regional and state networking activities and keep abreast of the policies and activities of other network and information providers such as universities and state and federal government agencies. (FY98-FY02)*

**Activity 3.3** *Participate and support the establishment of a statewide online library system which can offer a selection of technological services to member libraries. (FY98-FY99)*

**Activity 3.4** *Develop a legal entity to manage the activities of the statewide online library system referenced in Activity 3.3. (FY98-FY99)*

**Activity 3.6** *Encourage the establishment of a statewide library card. (FY99-FY02)*

**Goal 4: Service - Improve library services to the underserved.**

*Improve library services to Alaskan residents living in urban and rural communities.*

**Priorities**

- *Provide alternative services for people who live in areas lacking sufficient population or local revenue to support independent library units.*
- *Support and fund training opportunities for library directors and staff.*

**Activity 4.1** *Provide funding to the two Regional Resource libraries (Fairbanks and Juneau) to provide mail service to families and individuals who live in areas that cannot support development of a public library. (FY98-FY02)*

**Activity 4.2** *Support the enactment of public library law. (FY98)*

**Activity 4.3** *Develop a model for strategic planning for use by small and medium sized libraries. (FY99)*

**Activity 4.4** *Encourage development of borough wide library service in areas where units of services are too small to provide effective library services. (FY99-FY02)*

**Activity 4.5** *Provide consultation and support for libraries in developing library programs which meet the needs of the local community. (FY98-FY02)*

**Activity 4.6** *Provide training opportunities for library staff in the areas of basic skills, library management and effective use of technology. (FY98-FY02)*

**Goal 5: Accessibility - Services to Alaskans with special needs.**  
*Improve the delivery of library services to Alaskans with special needs*

**Priorities**

- *Identify services and equipment which allow libraries to expand and enhance their services to Alaskans with special needs.*
- *Provide consultation and referral services to help libraries comply with the Americans with Disabilities Act.*

**Activity 5.1** *Assist libraries in identifying and surveying target populations. (FY98-FY99)*

**Activity 5.2** *Improve access to materials in appropriate formats to disabled Alaskans. (FY98-FY02)*

**Activity 5.3** *Provide information and training to library staff on the availability of low cost adaptive products which allow disabled individuals access to library catalogs, print materials and electronic data. (FY98-FY99)*

## Appendix B

### 1998 LSTA Projects and Sub-grants

		<i>Goal/ Activity</i>
<i>Statewide Projects</i>		
800# ILL and Reference – Anchorage Municipal Libraries	\$28,640	2.3
Alaska Project – Fairbanks Public Library	\$16,500	3.1
Books-by-Mail – Fairbanks Public Library	\$125,334	4.1
Books-by-Mail – Juneau Public Libraries	\$66,540	4.1
<i>Goal 1: Connectivity</i>		
Centennial Project – Skagway Public Library	\$675	1.4
Computer Equipment – Chiniak Public Library	\$1,750	1.5
Cooper Landing Connection – Cooper Landing Pub Library	\$2,844	1.5
Internet Access – Craig Public Library	\$3,963	1.5
Internet Access and Technology Upgrade – Elim Public Library	\$8,000	1.5
Internet Access – Glenallen Public Library	\$1,450	1.5
Technology Training and Access – Gustavus Public Library	\$5,000	1.5
Connecting Our Collections – Kenai School District	\$44,120	1.5
Copy Machine & Fax – Nenana Public Library	\$6,018	1.5
Computer for Jessie Wakefield Library – Port Lions Public	\$4,500	1.5
Computers for the Ruby Library – Ruby Public Library	\$3,130	1.5
<i>Goal 2: Access to Information</i>		
SDLC Committee Meeting – Alaska Library Association	\$5,135	2.1
National Geographic Online Indexing – UAF Rasmuson	\$1,988	2.1
Negotiating Licenses for Electronic Resources – UAF Rasmuson	\$3,206	2.5
IAC Health Periodicals – UAS – Egan Library	\$25,976	2.5
Patent Depository/Serials Holdings – Anchorage Muni Libraries	\$33,683	2.7
<i>Goal 3: Developing Partnerships</i>		
CCL Participation in Statewide DRA Alliance – Juneau Public	\$100,000	3.3
DRA Hardware – UAA Consortium Library	\$44,832	3.3
UAF - Rasmuson Library Training for DRA – UAF Rasmuson	\$28,080	3.3
Alaska Statewide Library Card Planning – AK Library Assoc.	\$1,200	3.6
<i>Goal 4: Service to the Underserved</i>		
Accelerate to Success in Reading – Anchorage School District	\$5,950	4.5
Striving for Success for All – Anchorage School District	\$12,500	4.5
Consulting/Jamie McKenzie – Sitka Public & Sch District Librs	\$2,850	4.5
A World of Literacy – AK Association of School Librarians	\$1,800	4.6
Libraries and Internet Access – Alaska Library Association	\$1,340	4.6
Public Library Director's Workshop – Alaska Library Assoc.	\$17,504	4.6
Public Library Work Exchange – Haines Public Library	\$5,030	4.6
Technology Training – Mt. Edgecumbe School Library	\$2,397	4.6

## *1999 LSTA Projects and Sub-grants*

<i>Statewide Projects</i>		<i>Goal/ Activity</i>
800# ILL and Reference – Anchorage Municipal Libraries	\$36,120	2.3
Databases for Alaskans (Contractual) – Statewide	\$93,750	2.5
Alaska Project – Fairbanks Public Library	\$15,710	3.1
Books-by-Mail – Fairbanks Public Library	\$193,414	4.1
Books-by-Mail – Juneau Public Libraries	\$77,880	4.1
<i>Goal 1: Connectivity</i>		<i>Activity</i>
Internet Access Big Lake/Sutton/Willow Public libraries	\$9,253	1.5
Dillingham Internet Access – Dillingham Public Library	\$2,500	1.5
Library Electronic Services – Eagle Public Library	\$525	1.5
Automation and Technology – Elim Public Library	\$6,300	1.5
Haines Cooperative Wide Area Network – Haines Libraries	\$11,989	1.5
Patron Computer /Internet – Hollis Public Library	\$1,600	1.5
WebPac Module for Dynix – Kenai Public Library	\$4,790	1.5
Upgrading and Improving Access – Naknek Public Library	\$6,000	1.5
Library Computer Upgrades – Ninilchik Public Library	\$11,000	1.5
Internet Access Enhancement – Talkeetna Public Library	\$2,500	1.5
Into the New Millenium on the Yukon – Tanana Sch/Pub Library	\$6,075	1.5
Tok School Lib. Y2K Compliance – Tok Public Library	\$2,000	1.5
Public Access Workstation – Trapper Creek Public Library	\$1,275	1.5
<i>Goal 2: Access to Information</i>		<i>Activity</i>
Alaska Council Cooperative Automation – AKEELA, Inc. Anch	\$10,200	2.2
Anchorage Museum Joins DRA – Anchorage Museum	\$9,456	2.2
Patent Depository/Serials Holdings – Anchorage Municipal Lib.	\$42,538	2.7
<i>Goal 3: Developing Partnerships</i>		<i>Activity</i>
Readiness for DRA Alliance Participation – Juneau Public	\$10,018	3.3
<i>Goal 4: Service to the Underserved</i>		<i>Activity</i>
DirLead – Alaska Library Association	\$18,502	4.6
Ak Village Reference Service Training – Alaska Library Assoc.	\$20,570	4.6
Chiniak Technology Training – Chiniak Public Library	\$1,000	4.6
Staff Education/Internet Service – Eagle Public Library	\$1,180	4.6
Technology Training Additional Training – Mt. Edgecumbe Sch.	\$2,000	4.6
Technology Training – Mt. Edgecumbe School Libray	\$4,299	4.6

## *2000 LSTA Projects and Sub-grants*

<i>Statewide Projects</i>		<i>Goal/ Activity</i>
800# ILL and Reference – Anchorage Municipal Libraries	\$35,640	2.3
Alaska Project – Fairbanks Public Library	\$14,460	3.1
Books-by-Mail – Fairbanks Public Library	\$135,745	4.1
Books-by-Mail – Juneau Public Libraries	\$67,641	4.1
<i>Goal 1: Connectivity</i>		<i>Activity</i>
Public Service Terminals – AKEELA, Inc., Anchorage	\$5,000	1.5
Library Catalog Enhancement – Anchorage Municipal Libraries	\$12,000	1.5
North Pole Service Enhance – Fairbanks Public Library	\$12,501	1.5
Library Internet Web Page – Glennallen Public Library	\$3,020	1.5
Access for Remote Libraries Interior – Iditarod SD/McGrath	\$25,600	1.5
Additional Upgrading Computer Access – Naknek Pub. Library	\$1,700	1.5
Public Access Computers – Seward Public Library	\$2,648	1.5
<i>Goal 2: Access to Information</i>		<i>Activity</i>
Statewide Databases Steering Committee – AK Library Assoc.	\$5,000	2.1
Digital Document Access Pilot Project – Alaska Resources Library and Information Service	\$49,000	2.6
<i>Goal 3: Developing Partnerships</i>		<i>Activity</i>
Grant Station for Alaska's Libraries Part 1 – UAA Library	\$60,291	3.3
Automated Services Staff – Fairbanks Public Library	\$21,045	3.3
NSB Interlibrary Circulation Syst. Improve. – FNSBSD/PL	\$20,580	3.3
Positioning Rasmuson for Digital Age – UAF Rasmuson	\$7,046	3.3
<i>Goal 4: Service to the Underserved</i>		<i>Activity</i>
Outreach Services – Anchorage Municipal Libraries	\$60,000	4.5
Professional Education Support Part II – Alaska Library Assoc.	\$18,253	4.6
Technology Plan Step '01 – Cordova Public Library	\$6,699	4.5
School Librarian Conference Travel – AK Assoc Sch Librarians	\$2,000	4.6
Professional Education Support – Alaska Library Assoc.	\$9,200	4.6
SLIM – Alaska Library Association	\$23,786	4.6
DirLead – Alaska Library Association	\$9,235	4.6

## *2001 LSTA Projects and Sub-grants*

		<i>Goal/ Activity</i>
<b><i>Statewide Projects</i></b>		
800# ILL and Reference – Anchorage Municipal Libraries	\$34,852	2.3
Alaska Project – Fairbanks Public Library	\$14,980	3.1
Books-by-Mail – Fairbanks Public Library	\$164,310	4.1
Books-by-Mail – Juneau Public Libraries	\$105,570	4.1
<b><i>Goal 1: Connectivity</i></b>		<b><i>Activity</i></b>
Union Catalog Available on the Web – Haines Public Library	\$8,813	1.4
Increased Access Through the Web – Bering Str. SD	\$19,600	1.5
Delta Community/School Library Link – Delta Public Library	\$2,040	1.5
Elim Library Automation – Elim Public Library	\$5,750	1.5
North Pole Service Enhancement Continued – Fairbanks Public	\$2,787	1.5
Internet Computer and Printer – Hollis Public Library	\$3,929	1.5
Computer Replacement – Moose Pass Public Library	\$1,984	1.5
Yupitit Interlibrary Network – Yupitit School District	\$10,511	1.5
Shared Database Facelift – Sitka School District	\$12,777	1.7
<b><i>Goal 2: Access to Information</i></b>		<b><i>Activity</i></b>
Access to Ernest Gruening Collection – UAF - Rasmuson	\$40,460	2.2
Gale Group Resources @ CCL – UAS – Egan Library	\$13,440	2.5
Digital Document Maintenance & Analysis – Alaska Resources Library and Information Service	\$35,535	2.6
<b><i>Goal 3: Developing Partnerships</i></b>		<b><i>Activity</i></b>
Public Library Director's – Alaska Library Association	\$17,652	3.2
Automated Services Staff Continuation – Fairbanks Public	\$13,810	3.3
CCL Upgrade of Router Equipment – Juneau Public Libraries	\$12,583	3.3
Grant Station for Alaska's Libraries Part 2 – UAA Library	\$14,709	3.3
<b><i>Goal 4: Service to the Underserved</i></b>		<b><i>Activity</i></b>
Learning on the Move – SE Island School District	\$8,067	4.4
School & City Library Cooperative Project – Skagway	\$12,220	4.4
Library Storypackets – Anchorage Municipal Libraries	\$19,645	4.5
Read with Your Kids – Brevig Mission School	\$10,000	4.5
Junior Reference Librarian – Chiniak Public Library	\$1,990	4.5
Ongoing Education Projects – Alaska Library Association	\$1,348	4.6
SLICE – Alaska Library Association	\$29,768	4.6

## Appendix C

Alaska Technology Associates  
3835 Helvetia Drive  
Anchorage, Alaska 99508

November 25, 2001

Dear Library Colleague:

The Alaska State Library has contracted with Alaska Technology Associates to assess the progress Alaska has made toward meeting the goals of the Library Services and Technology Act (LSTA) program. These goals are outlined in the Alaska State Plan 1998-2002. As a part of this assessment, we are asking you to complete the enclosed survey and return it by December 15, 2001.

The LSTA program provides funds for a number of statewide programs and services. These include the Statewide Library Electronic Doorway (SLED), the Regional Services – Books by Mail Program, and the 800 Number Reference Back-up and Interlibrary Loan Service. In addition, the Alaska State Library awards competitive grants for Internet connectivity and hardware upgrades, training opportunities for library directors and staff, reading programs and resource sharing.

Please take a few minutes now and fill out the survey. Your participation will help us get a complete picture of the impact of LSTA funds in Alaska and help the State Library plan for the future. A self addressed stamped envelope has been provided for your convenience.

Thank you very much for your assistance.

Sincerely,

Mary Jennings  
Alaska Technology Associates

## Library Survey

*Number of responses precedes each question.*

<b>Goal 1: CONNECTIVITY- Connecting Alaskans to the World Wide Web.</b>
<b><i>SLED – Statewide Library Electronic Doorway</i></b>
<p>Since 1994, the Alaska State Library has used a combination of State and Federal money (both LSCA and LSTA) to fund SLED. This easy to use, Alaska specific interface has provided toll free, dial-up access to the Internet for many of Alaska's smallest communities.</p>
<p><b>141</b> 1. In your opinion, to what degree has SLED improved library service in your community?</p> <p><b>66</b> a. Significantly Better      <b>34</b> b. Somewhat Better      <b>18</b> c. About the Same  <b>1</b> d. Somewhat Worse              e. Significantly Worse      <b>22</b> f. Not Sure</p>
<p><b>92</b> Explain: <b>See Appendix F</b></p>
<b><i>Hardware and Internet Services</i></b>
<p><b>141</b> 2. Within the last five years, has your library received funding from the State Library for computer equipment or Internet connections?</p> <p><b>35</b> a. Yes      <b>69</b> b. No      <b>36</b> c. Not Sure      (<i>If answer is b or c, skip to question 5.</i>)</p>
<p><b>71</b> 3. To what degree has this equipment and/or connection improved library service in your community?</p> <p><b>32</b> a. Significantly Better      <b>9</b> b. Somewhat Better      <b>2</b> c. About the Same  <b>d. Somewhat Worse</b>              e. Significantly Worse      <b>28</b> f. Not Sure</p>
<p><b>58</b> 4. Examples of how library services in my community have improved are:  <i>(Circle all that apply.)</i></p> <p><b>32</b> More adults use the library.  <b>34</b> More children use the library.  <b>49</b> Students have more access to resources for projects.  <b>38</b> Community has access to more general reference information.  <b>32</b> Community has access to more government information.  <b>35</b> Patrons use the library for email.  <b>10</b> Local business personnel use the library for market research.  <b>11</b> Local government personnel use the library for updated regulation information.  <b>7</b> Other: <b>See Appendix F</b></p>

<i>E-rate Assistance</i>	
<b>134</b>	5. Has your library or school received assistance and/or information from the State Library in applying and filing for e-rate discounts? <b>54</b> a. Yes <b>48</b> b. No <b>30</b> c. Not Sure <i>(If answer is b or c, skip to question 7.)</i>
<b>54</b>	6. If you received assistance and/or information on e-rate, how would you evaluate this service? <b>33</b> a. Extremely Useful <b>4</b> b. Very Useful      d. Somewhat Useful <b>9</b> c. Useful <b>2</b> e. Not Useful <b>6</b> f. Not Sure
Explain: <b>See Appendix F</b>	
<b>Goal 2: INFORMATION – Access to resources through the World Wide Web.</b>	
<i>Database for Alaskans – Magazines Newspapers &amp; More – Full Text Articles</i>	
<b>139</b>	7. Does your library utilize the <i>Database for Alaskans</i> ? <b>108</b> a. Yes <b>23</b> b. No <b>7</b> c. Not Sure
<b>138</b>	8. Do your patrons utilize the Database for Alaskans in the library? <b>88</b> a. Yes <b>34</b> b. No <b>15</b> c. Not Sure
<b>139</b>	9. Do your patrons utilize the Database for Alaskans from home? <b>68</b> a. Yes <b>19</b> b. No <b>51</b> c. Not Sure
<b>131</b>	10. <i>To what degree do you feel access to this resource has improved library service in your community?</i> <b>81</b> a. Significantly Better <b>24</b> b. Somewhat Better <b>9</b> c. About the Same d. Somewhat Worse      e. Significantly Worse <b>17</b> f. Not Sure
<b>122</b>	11. Examples of how library services in my community have improved are: <i>(Circle all that apply.)</i>
<b>110</b>	Students have more access to resources for projects.
<b>97</b>	Community has access to more general reference information.
<b>69</b>	Community has access to more government information.
<b>79</b>	Community has access to more health information.
<b>35</b>	Local business personnel have access to market research information.
<b>14</b>	Other: <b>See Appendix F</b>

<b><i>Cataloging for Special Collections</i></b>		
<i>In the last five years, the State Library funded grants for the indexing and cataloging of specialized and regional library collections. These included such projects as the Anchorage Historical and Fine Arts Museum Collection, the Alaska Council on the Prevention of Alcohol and Drug Abuse, and archival films at the University of Alaska Fairbanks.</i>		
<b>126</b>	12. Do you perceive that this expansion of online resources has improved library service to your patrons?	
<b>39</b>	a. Yes	<b>26</b> b. No <b>61</b> c. Not Sure
<b>53</b>	Explain: <b>See Appendix F</b>	
<b><i>800 Number Reference Backup and Interlibrary Loan</i></b>		
<b>122</b>	12.B The 800 number Reference Back-up and Interlibrary Loan service is provided by a grant from the State Library. To what degree has this program improved the quality of library service to your community?	
<b>34</b>	a. Significantly Better	<b>20</b> b. Somewhat Better <b>29</b> c. About the Same d. Somewhat Worse                      e. Significantly Worse <b>37</b> f. Not Sure
<b>101</b>	13. Examples of how library services in my community have improved are: (Circle all that apply.)	
<b>72</b>	Local patrons have access to all library materials held statewide. (ILL)	
<b>64</b>	Community has access to a greater variety of reference information.	
<b>45</b>	Patrons with difficult reference questions receive answers in a timely manner. (Reference Back-up)	
<b>73</b>	Students have access to a greater variety of resources for projects.	
<b>23</b>	Local business personnel use the library for market research.	
<b>15</b>	Other: <b>See Appendix F</b>	

<b><i>Training</i></b>		
<b>51</b>	14. The State Library funds a variety of training opportunities. Please circle all the State Library funded training opportunities your library staff participated in during the past five years.	
	<b>13</b> a. SLIM	<b>16</b> b. DirLead
	<b>16</b> d. Reference Training	<b>9</b> c. Scholarships
	<b>5</b> f. Rural Library and School Library Conference Attendance Awards	<b>18</b> e. Technology Training
	<b>14</b> g. Other <b>See Appendix F</b>	
<b>63</b>	15. To what degree has this training improved library service in your community?	
	<b>36</b> a. Significantly Better	<b>12</b> b. Somewhat Better
	<b>2</b> c. About the Same	<b>13</b> f. Not Sure
	<b>d.</b> Somewhat Worse	<b>e.</b> Significantly Worse
<b>55</b>	16. Areas where training opportunities have improved library services: (Circle all that apply.)	
	<b>38</b> Enhanced administrative and management skills improve overall library operations.	
	<b>26</b> Improved leadership skills help libraries and librarians survive in the political arena.	
	<b>18</b> Increased variety of library programming better meets the needs of underserved populations.	
	<b>34</b> Technologically skilled staff better serve patron needs.	
	<b>26</b> Ability of staff to properly interview patrons and utilize a wide variety of reference tools has improved delivery of reference services.	
	<b>11</b> Other: <b>See Appendix F</b>	
<b><i>Demographics</i></b>		
Please provide some information about your library and community. All data provided on this survey is confidential. Specific libraries will not be identified in the report.		
<b>132</b>	Type of Library: (Circle one.)	
	<b>39</b> a. Public	<b>63</b> b. School
	<b>10</b> d. Special	<b>7</b> e. School/Community
	<b>g.</b> Other	<b>10</b> c. Academic
		<b>3</b> f. Academic/Community
<b>133</b>	Population of Community: (Circle one.)	
	<b>7</b> Under 249	<b>13</b> 10,000 to 24,999
	<b>16</b> 250 to 499	<b>8</b> 25,000 to 49,999
	<b>7</b> 500 to 999	<b>8</b> 50,000 to 249,999
	<b>18</b> 1,000 to 2,999	<b>34</b> Over 250,000
	<b>13</b> 3,000 to 4,999	
	<b>8</b> 5,000 to 9,999	

**Thank You!**

Please return this survey in the self-addressed stamped envelope by December 15, 2001

## Appendix D

### Telephone Interviews

*Number of responses precedes each question.*

<b>Library:</b>	<b>Date:</b>
<b>Librarian Name:</b>	<b>Time:</b>

**Goal 1: CONNECTIVITY- Connecting Alaskans to the World Wide Web.**

*Ensure that all Alaskan residents have affordable access to the telecommunications infrastructure for the delivery of information.*

Examples of services or programs funded with LSTA or State Library matching funds: SLED, Internet connection grants, E-rate assistance

Question 1

In your opinion, over the past five years, has telecommunication access for the delivery of information to Alaskan residents become more widespread and affordable?

- 10 A. Significantly Better
- 2 B. Somewhat Better
- C. About the Same
- D. Somewhat Worse
- E. Significantly Worse
- F. Not Sure

Question 2

In your opinion, what impact has the State Library's expenditure of LSTA funds played in providing increased affordable access to telecommunications for libraries?

- 7 A. The LSTA funds have been critical.
- 1 B. The LSTA funds have been very important.
- 1 C. The LSTA funds have been important.
- D. The LSTA funds made very little difference.
- E. The LSTA funds made no difference.
- 3 F. I am not sure.

Question 3

Please give a specific example of how enhanced connectivity has benefited your patrons?

**See Appendix F**

**Goal 2: INFORMATION – Access to resources through the World Wide Web.**

*Ensure that all Alaskan residents have access to the wealth of cultural, and scientific information available in print, recorded, electronic text, multimedia and emerging formats.*

Examples of services or programs funded with LSTA or State Library matching funds: Databases for Alaskans, 800# Reference Backup and ILL, cataloging special collections

**Question 4**

In your opinion, over the past five years, how would you describe the availability and variety of information resources?

- 10 A. Significantly Better
- 2 B. Somewhat Better
- C. About the Same
- D. Somewhat Worse
- E. Significantly Worse
- F. Not Sure

**Question 5**

In your opinion, what impact has the State Library's expenditure of LSTA funds played in making a greater variety of information resources available?

- 10 A. The LSTA funds have been critical.
- 1 B. The LSTA funds have been very important.
- C. The LSTA funds have been important.
- D. The LSTA funds made very little difference.
- E. The LSTA funds made no difference.
- 2 F. I am not sure.

**Question 6**

Please give a specific example of how additional resources have benefited your patrons?

**See Appendix F****Goal 3: PARTNERSHIPS - Develop regional and multi-jurisdictional service strategies.**

*Explore the potential role of community partnerships and networks in the delivery of information services and encourage innovative and multidisciplinary/multi-jurisdictional approaches to meet the informational and educational needs of Alaskan residents.*

---

Examples of services or programs funded with LSTA or State Library matching funds: Network Planning grants, DRA Alliance/Other Cooperative Circulation Systems and Public Access Catalogs

Question 7

In your opinion, over the past five years, has the development, improvement and operation of cooperative library activities and networks increased?

- 7 A. Significantly Increased
- 3 B. Somewhat Increased
- 2 C. About the Same
- D. Somewhat Decreased
- E. Significantly Decreased
- F. Not Sure

Question 8

In your opinion, what part has the State Library's expenditure of LSTA funds played in providing for the development, improvement, and operation of cooperative library activities and networks?

- 8 A. The LSTA funds have been critical.
- 4 B. The LSTA funds have been very important.
- C. The LSTA funds have been important.
- D. The LSTA funds made very little difference.
- E. The LSTA funds made no difference.
- F. I am not sure.

Question 9

Please give a specific example of cooperative activities and networks have benefited your patrons?

**See Appendix F**

**Goal 4: SERVICE - Improve library services to the underserved.**

*Improve library services to Alaskan residents living in urban and rural communities.*

Examples of services or programs funded with LSTA or State Library matching funds: Regional Services (the Books by Mail program)

**Question 10**

In your opinion, over the past five years, have library services to Alaskan residents living in underserved urban and rural communities improved?

- 3 A. Significantly Increased
- 3 B. Somewhat Increased
- 3 C. About the Same
- D. Somewhat Decreased
- E. Significantly Decreased
- 3 F. Not Sure

**Question 11**

Programs funded under this goal with LSTA money include Regional Services, 800 Number Reference and ILL. In your opinion, what part has the State Library's expenditure of LSTA funds played in improving the library services to underserved urban and rural residents?

- 2 A. The LSTA funds have been critical.
- B. The LSTA funds have been very important.
- 1 C. The LSTA funds have been important.
- D. The LSTA funds made very little difference.
- E. The LSTA funds made no difference.
- 9 F. I am not sure.

**Question 12**

Please give a specific example of improved services for your underserved patrons?

**See Appendix F**

**Goal 5: ACCESSIBILITY - Services to Alaskans with special needs.**

*Improve the delivery of library services to Alaskans with special needs*

Examples of services or programs funded with LSTA or State Library matching funds: Grants for adaptive equipment such as the Aladdin reader.

Question 13

In your opinion, over the past five years, have library services to Alaskan with special needs improved?

- 1 A. Significantly Improved
- 1 B. Somewhat Improved
- 2 C. About the Same
- D. Somewhat Diminished
- E. Significantly Diminished
- 8 F. Not Sure

Question 14

In your opinion, what part has the State Library's expenditure of LSTA funds played in improving the library services to Alaskans with special needs?

- 2 A. The LSTA funds have been critical.
- B. The LSTA funds have been very important.
- 1 C. The LSTA funds have been important.
- D. The LSTA funds made very little difference.
- E. The LSTA funds made no difference.
- 9 F. I am not sure.

Question 15

Please give a specific example of improved services for your special needs patrons?

**See Appendix F**

Question 16

Are there other areas of library services or programs where you feel LSTA funds in Alaska should be directed?

**See Appendix F**

Question 17

Do you have any comments on the State Library's administration of the LSTA program in Alaska?

See Appendix F