

Transporter

Civil Rights Office Newsletter

July—August—September 2006, Volume VI, Issue 3

What's Happening with the ADOT&PF DBE Program

"The reports of my death have been greatly exaggerated."

Mark Twain

Much like Mark Twain, **reports of the death of the DBE Program have been greatly exaggerated.** Contrary to reports that Alaska Department of Transportation and Public Facilities (ADOT&PF) has eliminated the DBE Program requirements, the DBE Program is still alive and has some effect in federal aid construction.

Contractors with DBE commitments are still required to use DBEs, and all DBE payment information must be filed monthly. DBEs are still required to perform a commercially useful function. And, Prime contractors

are still required and expected to provide opportunities for DBEs to participate on ADOT&PF federally assisted projects.

By the time this article is published, Alaska DOT&PF will have completed six months under its U.S. Department of Transportation (USDOT) mandated Race Neutral Program and the results are not very good for DBE participation. The estimated participation by DBEs for federal fiscal year (FFY) 2006 will be significantly less under this USDOT mandated race neutral program than the 8.5% achieved during FFY 2005.

While some contractors commendably continue to provide subcontracting opportunities on projects, other have significantly curtailed or abandoned subcontracting to DBEs and other subcontractors.

We may go back to setting DBE project goals. A few things have to happen first before we can look at implementing DBE Project Goals for 2007 or any future year.

First, we must complete a disparity/availability study to determine if discrimination (or

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It is the policy of the Alaska Department of Transportation to ensure compliance with Title VI of the Civil Rights Act of 1964; 49 CFR, Part 26; related statutes and regulations to the end that no person shall be excluded from participation in or be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance from the U.S. Department of Transportation on the grounds of race, color, sex, age, disability or national origin.



Transporter is a publication of the Alaska Department of Transportation & Public Facilities
Civil Rights Office

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Send comments to: beckie_oliva@dot.state.ak.us



New Features on the CRO Web Site

Some of you may have noticed a couple of additions to the Alaska Department of Transportation and Public Facilities (ADOT&PF), Civil Rights Office (CRO) web site. Both of the 'new additions' can be found under *Related Links* on the upper right hand side of the CRO home page (see insert). The url address for the home page is:

<http://www.dot.state.ak.us/cvlrts>

ADOT&PF Bidder's Registration List

The list of registered firms is now accessible on-line and is updated at the beginning of each business week.

Before being awarded a project with the Alaska Department of Transportation and Public Facilities, all firms (prime and sub contractors) must complete a bidder's registration (25D-6) form and submit it to the CRO. This is a two-page document. Page one must be completed by all

firms bidding on ADOT&PF projects, whether the firm is a DBE or not. Page two is an



additional page that must be completed by DBE firms only.

The 25D-6 form is available from the CRO and Contracts forms pages. After completing the form, it may be faxed, hand delivered, or mailed to the CRO. This document must be completed on an annual basis and whenever the contact information for the firm changes.

Links to DBE Web Sites and/or Brochures

Many of our DBE firms have web sites and/or brochures that provide information about their company. So, to assist with quicker access to this information, there is a web page with links to this information. The firms are listed alphabetically. If you are a certified firm and do not see your information on this page, or would like to add or change a link, please contact Beckie Oliva (907-269-0844 or email: beckie_oliva@dot.state.ak.us) our Support Services Coordinator. If you are a certified DBE and don't have a web page, but have a brochure or resume you would like to have posted, Beckie Oliva can help you with that too.

Let us know if there are other features that would be helpful to add to the CRO web site.

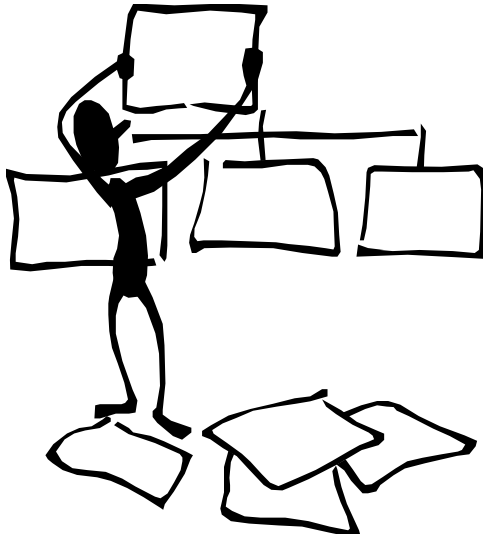
*Contributed by: Beckie Oliva
Support Services Coordinator, Civil Rights Office*

***If you have
a Tidbit or article
You would like to contribute
please contact:
Civil Rights Office
907-269-0851 or 1-800-770-6236
Email: beckie_oliva@dot.state.ak.us***



Step 1—2007 DBE Annual Goals

The department will be holding meetings in Anchorage, Fairbanks, and Juneau to receive comments on its Annual DBE Participation Goals for Federal Highway (FHWA), Federal Aviation (FAA) and Federal Transit Administration (FTA) for Federal Fiscal Year 2007.



The Step 1 DBE Annual Goals for each U.S. Department of Transportation (USDOT) agency is described below resulting in the following:

Step 1 Goals:

FHWA	12.9%
FAA	11%
FTA	1.5%

Step 1 Process

The DBE Annual Goal Setting process is a two-step process. Step 1 is the ratio of DBEs to all contractors or a particular transportation mode, derived from our bidder's lists collected for FHWA and FAA funded

projects. The FTA Goal was derived by evaluating the historic achievement of similar projects proposed for funding with these grants. Step 1 may also be a number used by another DOT recipient in the same geographic region.

Step 2 Process

Step 2 is the adjustment of the Step 1 goal based on the effects of discrimination in the public contracting program, including past participation.

Based on the guidance given USDOT's General Counsel on 49 CFR Part 26 with regard to the 9th Circuit Decision on the Western States Paving Case, we anticipate revision of the FHWA and FAA Step 1 goals to what is achievable by race neutral means until completion of a disparity/availability study by the department. The FTA Step 1 goal reflects race neutral participation achieved on past projects.

The date time and place of each meeting will be posted on the Civil Rights Web page and posted on the State Public Notice Web Page.

*Contributed by Jon Dunham
Manager, Civil Rights Office*



Linda Babb Promoted to Certification Supervisor

Linda Babb, who joined the Alaska Department of Transportation and Public Facilities, Civil Rights Office as a Certification Officer on July 14, 2003 has been promoted to Supervisor of the Certification section. Ms. Babb was previously employed by the Department of Health and Social Services where she worked as an

Eligibility Technician in the Adult Public Assistance Office and Denali Kid Care.



Linda started her career with the State of Alaska as the PFD Unit Supervisor for the Department of Revenue, Permanent Fund Division. Many of you, who have

certified your business in the DBE Program over the last 3 years, have worked with Linda and can confirm (as can I) Linda's professional work ethic and great sense of humor.

Congratulations Linda!

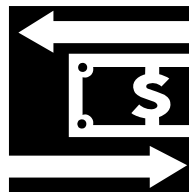
*Contributed by: Jon Dunham
Manager, Civil Rights Office*

Reimbursement Program Expanded in FFY2007

The Alaska Department of Transportation and Public Facilities, Civil Rights Office (CRO) current Disadvantage Business Enterprises (DBE) training reimbursement program for professional education will be expanded for Federal Fiscal Year (FFY) 2007 (October 1, 2006 through September 30, 2007). The maximum amount of reimbursement for a firm remains at \$1,000. However, reimbursement will now include qualifying professional membership and association fees, as well as professional education at a reimbursement rate of 50 percent. This change is being made as a result of responses received from DBEs in a survey conducted earlier this year. Approval of each application is contingent on:

- ◆ availability of funds
- ◆ firm qualifying
- ◆ participant qualifying
- ◆ training/fee qualifying.

Beginning October 1, 2006, certified DBE firms may be reimbursed for 50 percent of their cost for professional education events listed under the core classes offered by the Small Business Development Center (SBDC) will be reimbursed at 90 percent. These courses are generally held monthly. The training covers topics many DBEs indicated, during the survey, that they wanted.



For more information on the SBDC classes go to:

www.aksbdc.org/seminars1.htm

From there select the location closest to you for a schedule of training offered. For more information about the changes to the reimbursement program or for a Request for Reimbursement Form, please contact Beckie Oliva (907-269-0844 or email: beckie_oliva@dot.state.ak.us) our Support Services Coordinator. The new Request for Reimbursement form will be available on-line from the CRO website beginning October 2006.

*Contributed by: Beckie Oliva
Support Services Coordinator, Civil Rights Office*

Executive Order 13166—Limited English Proficiency

Improving Access to Services for Persons with Limited English Proficiency

On January 17, 2001, the United States Department of Transportation published policy guidance on Title VI prohibition against national origin (ancestral) discrimination as it affects limited English proficient (LEP) persons. Two key requirements of this executive order are to provide for *meaningful access* and *effective language assistance*.

Meaningful Access

All recipients must take reasonable steps to provide meaningful access. Recipients who fail to provide services to LEP applicants and beneficiaries in their federally assisted programs and activities may be discriminating on the basis of national origin in violation of Title VI and its implementing regulations.

According to the Department Of Justice, there are four (4) factors recipients should consider in fulfilling their responsibilities to LEP persons:

- ◆ The number or proportion of LEP persons in the eligible service population;
- ◆ The frequency with which LEP individuals come into contact with the program;
- ◆ The importance of the benefit, service, information or encounter to the LEP person (including the consequences of lack of language services or inadequate interpretation/translation); and
- ◆ The resources available to the recipient and the costs of providing various types of language services, making

“reasonable accommodations.”

Effective Language Assistance

Options available for providing language assistance:

- ◆ Hiring bilingual staff
- ◆ Hiring staff interpreters
- ◆ Contracting for interpreter service
- ◆ Engaging community volunteers
- ◆ Contracting with a telephone interpreter service
- ◆ Providing written materials in languages other than English

Examples of practices that may violate Title VI:

- ◆ Providing services to LEP persons that are more limited

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What's Happening with the ADOT&PF DBE Program

(Continued from page 1)

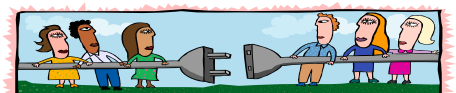
the lack thereof) is occurring in public construction contracting in Alaska. We expect a Request for Proposal (RFP) out in the early part of July 2006 to contract with a consultant for this study. We expect procurement to be completed by Mid-August 2006 and the study completed in August or September 2007. Only if the study finds there is a disparity will ADOT&PF be allowed to implement DBE contract goals again. Completion of a

disparity/availability study will put ADOT&PF on stronger footing to implement an effective DBE program.

Second, we need to revise our current DBE Program to implement the findings of the study. The findings of the study will be based on race, ethnicity and gender for each work item contracted by ADOT&PF. Implementation could mean that we develop a DBE contract goal-setting program to address

disparity found by race and gender. Needless to say, this will be more complicated than past DBE contract goals.

Currently, the department is in the process of setting its DBE goals for FHWA, FAA, and FTA for FFY 2007. Watch the Civil Rights Office web page for dates in July to participate in the public meetings on our annual



Tentative ADOT&PF Projects for Next Quarter

For more information on Projects visit web site at:
<http://dot.alaska.gov/procurement/index.shtml>

State Proj.#	Project Name	Est. \$ Range	Tent.Date Advertise
Central Region			
59210	MULDOON RD LTG-GLENN WHY TO BARTLETT HIGH-RTORA	<\$100K	Jun-06
52058	EAST ANCHORAGE SAFETY IMPROVEMENT PROJECT 2006	2.5-5M	Jul-06
57922	KING SALMON AIRPORT RSA FILL	\$2.5-5M	Jul-06
54848	AMATS: POTTER MARSH TRAIL HEAD ACCESS, PH I	\$500K-1M	Jul-06
55711	AMATS: ANCHORAGE AREAWIDE TRAILS REHAB, PH II	\$250-500K	Jul-06
57701	MCGRATH RUNWAY 7-25 RECONSTRUCTION & NEW GA APRON	\$2.5-5M	Jul-06
52507	GLENN HWY: MP 92 TO 97 REHAB-HICKS CREEK	\$20-30M	Aug-06
57262	HSIP: CR AVALANCHE GATE REPLACEMENT	\$500K-1M	Aug-06
58168	MAT-SU: MCKENZIE RD IMP (SEC 117)	\$2.5-5M	Aug-06
58247	PARKS HWY: SUSITNA RIVER BRIDGE REPAIRS	\$5-10M	Aug-06
58299	GLENN HWY LIGHTING, MP 12-16.5 (GF)-RTORA	\$1-2.5M	Aug-06
59270	KENAI PENINSULA SAFETY IMPROVEMENT PROJECT 2006	\$500K-1M	Aug-06
53297	PARKS HWY: MP 41-44 CRUSEY TO LUCUS	\$5-10M	Aug-06
55729	HSIP: GROUP 1A, 1B, 2, & 3B	\$500K-1M	Aug-06
56645	HSIP: GROUP A	\$500K-1M	Aug-06
57264	HSIP: LUCILLE ST AT FRED NELSON RD SAFETY IMPROVEMENTS	\$250-500K	Aug-06
57735	KODIAK: PASAGSHAK RD SURFACING IMPROVEMENTS 2005	\$10-20M	Aug-06
58190	SEWARD HWY MP 37-43 REFURBISHMENT	\$5-10M	Aug-06
58578	GLENN HWY: WEIGH STATION SCALE REPAIR 06	\$500K-1M	Aug-06
57057	GIRDWOOD ROADS (SEC 330 EMK, SEC 115 ERMK) AK 021	\$2.5-5M	Sep-06
57284	CROW CRK ROAD (SEC 330 ERMK) #AK021	\$2.5-5M	Sep-06
57433	AMATS: LAKE OTIS PKWY, ABBOTT-68TH & 88TH AVE TOLOFF	\$5-10M	Sep-06
52930	UNALASKA: SOUTH CHANNEL BRIDGE #1386 CONSTRUCTION	\$10-20M	Sep-06
54291	CHIGNIK AIRPORT ACCESS RD REHABILITATION	\$2.5-5M	Sep-06
55006	WASILLA: CRUSEY STREET IMPROVEMENTS	\$2.5-5M	Sep-06
55430	PALMER URBAN REVITALIZATION (TCSP)	\$500K-1M	Sep-06
56938	KENAI PEN FLOOD OCT 02, PERMANENT REPAIRS, PH II	\$250-500K	Sep-06
58012	ANCHORAGE AREA SAFETY IMPROVEMENT PROJECT 2006	\$1-2.5M	Sep-06

Marine Highways

73065	M/V MALASPINA ENGINE OVERHAUL/REFURBISHMENT	\$5-10M	Jul-06
73032	M/V COLUMBIA HABITABILITY & SHIP SYSTEMS REFURBISHMENT	\$2.5-5M	Aug-06

(Continued on page 7)

Tentative ADOT&PF Projects
(Continued from page 6)

State		Est. \$	Tent.Date
Proj.#	Project Name	Range	Advertise
Northern Region			
60694	RICHARDSON HIGHWAY 3 MILE RR CROSSING BYPASS LN (HSIP)	\$500K-1M	Jul-06
60696	RICHARDSON HIGHWAY PERIDOT RR CROSSING BYPASS LN (HSIP)	\$1-2.5M	Jul-06
61069	ELLIOTT HWY WASHINGTON CREEK BRIDGE #0838	\$2.5-5M	Jul-06
62074	RICHARDSON HWY MP 265-341 PASSING LANES	\$2.5-5M	Jul-06
62234	NOME CITY STREETS REHABILITATION (GO BOND)	\$2.5-5M	Jul-06
62803	RICHARDSON HWY MP 348-357 REPAVE	\$5-10M	Jul-06
62880	GLENN HWY MP 118-127 REPAVING	\$2.5-5M	Jul-06
62894	NOR REG FFY06 M&O SIGNALIZATION	\$250-500K	Jul-06
62940	NOR REG RD SURF TREATMENT - CANTWELL	\$250-500K	Jul-06
61269	RICHARDSON HWY MP 350 BADGER INTERCH RAMP & INTX IMP	\$2.5-5M	Aug-06
61056	AMBLER SEWARD LAGOON ROAD	\$500K-1M	Aug-06
61305	NOR REG BRIDGE SCOUR MONITORING & RETROFIT	\$250-500K	Aug-06
62344	TAYLOR HWY MP 95-160 SAFETY IMPROVEMENTS	\$1-2.5M	Aug-06
62892	STEESE EXPRESSWAY MP 0-2 REPAVE	\$1-2.5M	Aug-06
61185	UNALAKLEET SANITATION ROAD	\$1-2.5M	Sep-06
62860	DALTON HWY MP 175-197 REHABILITATION	\$10-20M	Sep-06
66438	PARKS HWY MP 351-356 REHAB	\$5-10M	Sep-06
Southeast Region			
67497	CLARK BAY SEAPLANE FLOAT	\$1-2.5M	Jul-06
68306	KTN AIRPORT RUNWAY OVERLAY SAFETY AREA UPGRADE STAGE I	\$30-40M	Jul-06
68465	HOMER DOCK MOORING DOLPHIN	\$100-250K	Jul-06
68984	JUNEAU EGAN DR AT VANDERBILT WARNING BEACON	<\$100K	Jul-06
69062	HOMER MULTI-PURPOSE OCEAN DOCK MODIFICATIONS	\$100-250K	Jul-06
71431	JUNEAU SUNNY POINT INTERSECTION IMPROVEMENTS	\$20-30M	Jul-06
68008	KTN LAY-UP BERTH AND MOORING STRUCTURES	\$5-10M	Aug-06
68943	SITKA SAWMILL CREEK RD/HALIBUT PT RD ROUNDABOUT	\$1-2.5M	Aug-06
67792	HNH HARBOR TRANSFER	\$2.5-5M	Aug-06
68879	SEA REGION SCHOOL ZONE CROSSING IMPROVEMENTS	\$1-2.5M	Aug-06
68904	KLW AIRPORT WATER & SEWARD LINES EXTENSION	\$250-500K	Aug-06
68905	KTN THIRD AVE DRAINAGE IMPROVEMENTS (TREMONT ST)	\$250-500K	Aug-06
69042	KAKE & HOONAH FERRY TERMINAL DOLPHINS	\$500K-1M	Aug-06
67931	SITKA & JUNEAU AUKE BAY FERRY TERMINALS IMPROVEMENTS	\$1-2.5M	Sep-06
69080	KTN AMHS FERRY TERMINAL TO THIRD AVE SURFACING	\$5-10M	Sep-06

For more information on Projects visit web site at: <http://dot.alaska.gov/procurement/index.shtml>



Notes & News About Certification



Newly Certified Firms

➤ **A1 Industrial Machine & Welding**
Anchorage, Alaska

Line of Work

(correction from last newsletter):

Supplier: Mechanical, Steel

Construction: Metal Buildings Erection, Steel Erection-Buildings

Non-Construction Contractor: Millwright Services, Welding, and Fabrication

➤ **Alaska Reclamation Inc**
Fairbanks, Alaska

Line of Work:

Construction: Campground/Roadside/Trail Appurtenances, Hydroseeding, Landscaping

➤ **Anchorage Protective Coatings Inc**
Anchorage, Alaska

Line of Work:

Construction: Interior Finishing – Paint/Wallpaper/Tile, Sheetrock/Drywall Installation, & Tape/Texture

➤ **Clayton's Customhouse Brokerage LLC**
Anchorage, Alaska

Line of Work:

Consultant: Business Services

➤ **Delta Engineering & Environmental**
Delta Junction, Alaska

Line of Work:

Consultant: Business Services, Civil Engineer, Construction Administration-Office Engineering Services, Engineering/Economic Analysis, Environmental, Permitting, Public Involvement, & Transportation Planning

➤ **Dihthaad Global Security LLC**
Anchorage, Alaska

Line of Work

(correction from last newsletter):

Business Services: Investigation Services

Non-Construction Contractor: Security Guard & Patrol Services

➤ **Hardy Enterprises**
North Pole, Alaska

Line of Work:

Construction: Carpentry-Finish, Concrete – Cast-in-Place & Foundations/Slabs, Earthwork-Excavation/Embankment & Sitework, Mobilization/Demobilization, Plumbing, Standard Highway Signs, Steel-Reinforcing/Installation, and Underground-Sewer/Water Line Installation

Consultant: Transportation Planning

➤ **NSORO LLC**
Atlanta, Georgia

Line of Work:

Consultant: Business Services

➤ **Raul V Bravo & Associates Inc**
Reston, Virginia

Line of Work:

Consultant: Business Services Interior Design, Transportation Planning

➤ **S W Equipment Company Inc**
Cherry Hill, New Jersey

Line of Work:

Supplier: Non-Construction



Recertified Firms

- Alaska Glass & Door LLC
Wasilla, Alaska
- Annette's Trucking Inc
Anchorage, Alaska
- Apex Surveying & Consulting
Wasilla, Alaska
- Arctic Sun Concrete Cutting
Anchorage, Alaska
- C O F Inc
Fairbanks, Alaska
- Caddo Construction Inc
Anchorage, Alaska
- Channel Construction Inc
Juneau, Alaska
- Denali Steel Erection Inc
Fairbanks, Alaska
- Haida Contracting
Wrangell, Alaska
- Jeno's Construction
Anchorage, Alaska
- John-Wayne Construction Company
Woodinville, Washington
- Koman Inc
Anchorage, Alaska
- M & M Office Services
Anchorage, Alaska
- Microware Incorporated
Anchorage, Alaska
- MMC Constructing Inc
Anchorage, Alaska
- North Country Landscape Strategies
Anchorage, Alaska
- Norton Arnold & Company
Seattle, Washington
- Nugget Construction Inc
Anchorage, Alaska
- Pacrim Geotechnical
Seattle, Washington
- Paug-Vik Development Corp
Naknek, Alaska
- Powerhouse Constr. Svcs Inc
Fairbanks, Alaska
- Twigs Inc
Fairbanks, Alaska

Executive Order 13166—LEP

(Continued from page 5)

in scope or are lower in quality than those provided to other persons;

- ◆ Subjecting LEP persons to unreasonable delays in the delivery of services;
- ◆ Limiting participation in a program or activity on the basis of English proficiency;
- ◆ Providing services to LEP persons that are not as effective as those provided to those who are proficient in English; or
- ◆ Failing to inform LEP persons of their right to

receive free interpreter services and/or requiring LEP persons to provide their own interpreter.

Within the State of Alaska, 12.6% of its population over the age of 5 speak a language other than English, and it ranks 18th out of the 50 states in that category.¹ In addition, the rate of LEP growth in Alaska school enrollment has grown 50.3% from 1992/1993 – 2002/2003.²

Communicating with the public is an integral function of Alaska

Department of Transportation & Public Facilities. As the demographics of the nation, and this State specifically continues to evolve, it will become even more critical for the department to develop a plan that addresses meaningful access and incorporates effective language assistance within all of its projects, programs and activities.

*Contributed by: Valerie Fletcher-Mitchell
Title VI Specialist, Civil Rights Office*

1— Source: U.S. Census Bureau, 2003 American Community Survey.

2— Sources: U.S. Department of Education's Survey of the States' Limited English Proficient Students and Available Educational Programs and Services, 1991-1992 through 2000-2001; National Center for Educational Statistics Core of Common Data, 1998-1999 through 2001-2002; FY 2002 Consolidated State Applications for State Grants under Title IX, Part C, § 9302 of the Elementary and Secondary Act (P.L.107-110); 2002-2003 data reported by state.

CIVIL RIGHTS OFFICE — STAFF MEMBERS

CRO Manager—Jon Dunham

Responsible for overall Civil Rights Programs implementation and reporting to Federal Highway Administration, Federal Aviation Administration, and Federal Transit Administration for Alaska Department of Transportation and Public Facilities. Overall supervision of the Civil Rights Office Staff.

Compliance Programs—

Reneise D Bagsby Performs contract compliance reviews and enforcement of external EEO, DBE, and OJT programs. Administers the Title VI program under the Civil Rights Act of 1964. Investigates discrimination complaints. Administers department ADA Program. Directly supervises compliance program staff.

Valerie Fletcher-Mitchell Performs audits of ADOT&PF programs and sub-recipients of federal assistance funds based on Title VI of the Civil Rights Act of 1964. Reviews Environmental Documents for compliance with Title VI of the Civil Rights Act of 1964 and the Environmental Justice Executive Order. Provides technical assistance, oversight, and training of ADOT&PF personnel and Federal Highway Administration sub-recipients on Title VI requirements and compliance.

VACANT Performs contract compliance reviews and enforcement of external EEO, DBE, and OJT programs.

Mary Caterinichio Maintains the Civil Rights Office database and works with contractors and Federal Highway Administration and Federal Aviation Administration on numerous aspects of reporting.

DBE Certification—

Linda K Babb Administers the DBE certification program by coordinating functions between Alaska Unified Certification Program Members, DBEs, and various agencies representing minority or women owned, small or disadvantaged businesses. Oversees certification outreach, processing of DBE applications, recertifications, and annual reviews.

VACANT Assists businesses with navigating the DBE certification process. Conducts outreach, validates applications and performs recertifications and annual reviews. Liaison for the Alaska Unified Certification Program.

Sharon White-Wheeler Assists businesses with navigating the DBE certification process. Conducts outreach, validates applications and performs recertifications and annual reviews.

Support Services—Beckie M Oliva

Administers the DBE and OJT Support Services programs, working with contractors bidding on Alaska Department of Transportation and Public Facilities projects.

Administrative Staff—

Hazel Johnson Assists with Civil Rights Office budget, provides office support and assists with the 75% reimbursement training program.

Anna J Kline Handles all incoming communication with the Civil Rights Office and supports the administrative functions of the Civil Rights Office staff.

Alaska Department of Transportation and Public Facilities Civil Rights Office

2200 E 42nd Avenue

Mailing Address: PO Box 196900
Anchorage, Alaska 99519-6900

Phone: (907) 269-0851

(800) 770-6236 (within Alaska)

Fax: (907) 269-0847

Web site: www.dot.state.ak.us/cvlrts